

# ONEsuite® for Healthcare

Powering Personalized, Compliant,  
and Connected Communications



ONEsuite enables you to manage your entire member communication lifecycle—from document creation and data integration to multi-channel delivery and real-time analytics—all on a single, AI-powered platform.

## Transform How You Engage Your Members

From enrollment to engagement and every critical touchpoint in between, ONEsuite is the industry's most advanced CCM + CX platform—built to simplify complexity, reduce costs, and elevate the member experience. Healthcare organizations trust ONEsuite to deliver intelligent, secure, and omnichannel communications that drive measurable outcomes.

## Why Healthcare Leaders Choose ONEsuite:

- **Reduce Operational Costs & Vendor Complexity:** Consolidate communications into a single platform—eliminating fragmented tools and inefficiencies.
- **Enhance Member Engagement, Satisfaction & Retention:** Deliver hyper-personalized experiences through AI-powered messaging and channel optimization.
- **Ensure Regulatory Compliance at Every Step:** Built-in workflows and HITRUST-certified infrastructure safeguard your communications from risk.
- **Support Scalable, Omnichannel Delivery:** Reach members where they are—print, email, SMS, and more—through a centralized platform.
- **Accelerate Digital Transformation:** Modernize your member communications strategy with predictive analytics, automation, and self-service tools.

## Key Capabilities:

- Intelligent Document Composition & Personalization
- Data Management & Integration
- Omnichannel Delivery: Print, Email, SMS, Web
- Compliance-Driven Communications
- Real-Time Reporting & SLA Dashboards
- Member Portals & Self-Service Tools
- Preference Management
- AI & Machine Learning
- Predictive Modeling & Next-Best-Action
- Campaign Builder & Journey Orchestration
- Self-Service Content & Template Management
- Secure Archiving & Document Retrieval
- Print & Fulfillment Services
- Approval Workflows & Governance

Let's build a healthier, more connected communication strategy.  
Contact us today to get started.

[www.oneildigitalsolutions.com](http://www.oneildigitalsolutions.com) | [info@oneildigitalsolutions.com](mailto:info@oneildigitalsolutions.com) | 1-310-448-6400

