

## The power of video for Customer Acquisition, Customer Engagement, and Retention

ONEinteractive is a guided, virtual experience, using your messaging and our unique interactive video experience, that is perfect for new customer enrollment, education and cross selling and upselling your products and services. ONEinteractive uses your data and your scripted messaging to create customizable and interactive videos, to engage with your audience in every stage of their journey with your organization.

Virtual hosts will guide individuals in a simple but effective process to effectively improve the experience of your audience during their enrollment process or tutorials about your product and services, and even help them make buying decisions on your products and services.

## **ONEinteractive core features include:**

- Personalized Video and Interactive Experience
- Guided Enrollment Experience
- Create Revenue Generating Opportunities
- Customizable Video and Scripts
- Drive Customer Behavior
- All Media Devices Supported
- Integrated with O'Neil's ONEsuite CCM and CX Platform

## ONEsuite. Our Industry-Leading Data-Driven CCM + CX Platform for Healthcare

From digital transformation to customer acquisition, satisfaction and retention, our ONEsuite platform has everything you need to achieve digital transformation goals and effectively improve customer communications.

## For more information

call 1-310-448-6400

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